

How to Ride The Bus

1

CALL FOR INFORMATION or VISIT www.ridethebus.org

It's easy to learn:

1. Which bus to take
2. Where and when to catch the bus
3. The exact fare needed
4. When you'll arrive at your destination.

You can get any information you'll need to catch the bus by calling 503-861-7433, toll free 1-800-776-6406 or TDD 1-800-453-0402 or visiting www.ridethebus.org

2

IF YOU'RE USING A TIMETABLE

Follow these quick steps to find out where and when to catch your bus:

1. Make sure you have the current schedule. Look for the route number, color, symbol or the destination served by the route.
2. Read across the top of the route schedule to find the bus stop names where you want to get on the bus and where you want to get off the bus.
3. Read down the column under where you want to get off the bus until you find the time you want to arrive.
4. Next, move left back across the row to the time shown in the column under where you want to get on the bus. NOTE: This time is the time when you need to be at the bus stop to start your trip. Try to be a few minutes early and plan your return trip by repeating these steps.

3

FINDING YOUR STOP

Just look for the bus stop signs nearest where you want to get on the bus. The bus stop signs will display our name, "The Bus". If you would like to know the exact location of your stop, call us at 861-7433. Our friendly staff will help you find the stop located closest to you.

4

KNOWING WHICH BUS IS YOURS

Route Number

It appears in the upper left hand corner.

Route Destination

1. It will tell you the service provided, major areas being served, or final destination of the route.
2. As the bus approaches, step closer to the curb and wave to let the driver know you want to get on. If you're not sure it's the right bus, ask the driver.

5

FARES AND PAYING ON THE BUS

Tickets and passes are available from the bus driver, from the Sunset Empire Transportation District offices at 465 N.E. Skipanon, in Warrenton, or the Transit Center at 900 Marine in Astoria. Charge/ATM cards or **business checks** are accepted at the Astoria Transit Center.

Paying on the bus: Cash and Tickets: Place exact fare or ticket in the fare box when you get on the bus. (Drivers do not carry change)

 Passes: Show the driver your pass and have a seat.

Monthly passes are valid for the month they are purchased for (not thirty (30) days from the purchase date).

6

GETTING OFF THE BUS

About a block before your stop, let the bus driver know you want to get off by pulling the cord or pressing the yellow strip near the windows. When you get off the bus, check to make sure you have all your stuff. For your safety, step away from the bus and wait until the bus pulls away before crossing the street, so you can see traffic clearly.

Getting on and off "The Bus" safely

- o Arrive at your stop a few minutes early.
- o If you are attempting to flag a bus, make sure that you are standing someplace that the driver can stop safely.
- o Signal "The Bus" (waving, flashlight) that you want to ride the bus.
- o Give the driver plenty of warning before your departure point by pulling the overhead cord a block ahead of your planned stop.
- o Please do not cross in front of the bus, wait until the bus has pulled away and then cross at a designated crosswalk.

Please be patient

- Due to weather, traffic, construction, etc. schedules times may vary. Your patience is appreciated

Animals on "The Bus"

- "Service Animals" as defined in Code of Federal Regulation 28 CFR parts 35 and 36 are always welcome on The Bus.
- Non-service animals and/or comfort animals as described in the above reference may not be transported on The Bus.

Accessibility

- All buses are equipped with either a ramp or a lift to allow wheelchair access.
- Passengers with other mobility limitations or are unable to navigate the steps may request to use the ramp or lift.
- Our vehicles will transport wheelchairs that fit the "common wheelchair" dimensions as described by the ADA - Section 37.3 of the DOT's regulations implementing the Americans with Disabilities Act of 1990 (ADA) (49 CFR Parts 27, 37, and 38). A "common wheelchair" is defined as a mobility aid belonging to any class of three or four-wheeled devices, usable indoors, designed for and used by individuals with mobility impairments, whether operated manually or powered. A "common wheelchair" does not exceed 30 inches in width and 48 inches in length measured two inches above the ground, and does not weigh more than 600 pounds when occupied.

Unaccompanied Minor Transportation

- Children 9 (nine) and under must be accompanied by a responsible adult.
- Children 10 (ten) and older may ride by themselves and are responsible for themselves prior to getting on and after getting off the bus.

Carry-on items

- All carry-on items must be controlled by the passenger. Carry-on items may not be put on the seat or on the floor.
- The Bus reserves the right to refuse service because of the number of, size, weight or volume of carry-on items.

Bicycles on "The Bus"

- Bicycle rack spaces are on a first-come first-served basis
- Conventional single seat two-wheeled bicycles may be loaded on the bus bicycle racks.
- Bicycles with oversized tire, tandems and powered bicycles are not allowed.
- If the bumper mounted bicycle rack is full, bicycles may be loaded inside the bus.
- Bicycle owners must personally control any bicycle loaded inside the bus.
- Bicycles loaded inside the bus will have to be removed to load a mobility device.
- The Bus is not responsible for any lost or damaged bicycles or equipment.

Lost and found items

- If you have lost an item on the bus please call 503-861-7433. When you enter the automated switchboard press 2 (Dial-A-Ride/Operations) and then 2 again for Operation to find out if you lost item has been found.
- After thirty (30) days, uncollected items are donated to a community service organization.

Rules for riding "The Bus"

To ensure the comfort and safety of our passengers, we ask that all riders please observe these rules of ride conduct at transit centers, bus stops, and on all buses :

- Shirt or shoes are required.
- Loud, harmful or harassing behavior is prohibited.
- Do not leave any litter on the bus or at the bus stop.
- Eating or drinking on the bus is not allowed.
- Remain seated at all times while the bus is in motion.
- The use of tobacco, illegal drugs and alcohol is prohibited on the bus or on bus property.
- Defacing or damaging property is prohibited.

- o Playing music that disturbs others is prohibited.
- o Lying down or occupying more than one seat is prohibited.
- o Carrying firearms, flammable, caustic, poisonous, explosive or dangerous materials on the bus is prohibited, and
- o Violation of any federal, state or municipal laws is prohibited.

The driver may refuse passage to anyone who appears intoxicated, is overly aggressive or abusive, or otherwise disruptive to other passengers or the driver. In the event of a passenger exhibiting any unacceptable behavior, the driver may eject the offender from the bus at the earliest safe location and/or summon law enforcement.

Bus Fare Schedule

Cash Fares

All city routes (10, 12, 15, 20 & 202)	\$0.75 one way
The 101 Express, Route 30 and Cannon Beach to Manzanita	\$3.00 one way.
Westport Route	\$4.00 one way

Passes (good for the calendar month)

Day Passes (good all-day on any route)	\$5.00
Regular monthly pass	\$45.00
Senior/Disabled/Military w/ID and Student monthly pass	\$30.00
Student <u>Quarterly</u> pass	\$60.00

Annual (yearly) Passes (good for 365 days)

Regular annual pass	\$495.00
Senior/Disabled/Military w/ID and Student annual pass	\$330.00

Ticket Books

City Routes (10, 12, 15, 20 & 202) (25 tickets)	\$18.00
101 Express/Route 30 and Cannon Beach to Manzanita (10 tickets)	\$27.00

Holiday Closures

New Year's Day
 Memorial Day
 Fourth of July
 Labor Day
 Thanksgiving Day
 Christmas Day